

Contact Us

Use the chart below to locate the right area to serve your needs. You can also send us your questions or comments from the "Contact Us" page on our Web site at frs.MyFlorida.com. When you write to us include your full name (printed and signed), the last four digits of your Social Security number, mailing address and a daytime telephone number. If you are writing on behalf of a member, be sure to also include the member's name and last four digits of their Social Security number. Our mailing address is:

Division of Retirement • PO Box 9000 • Tallahassee, FL 32315-9000

<p>RETIREMENT CALCULATIONS — Handles service retirement and DROP eligibility and applications, benefit estimates, eligibility and cost to purchase additional service, and reemployment after retirement.</p>	<p>Toll-free: (888) 738-2252 Local: (850) 488-6491 Fax: (850) 410-2195 E-mail : calculations@dms.MyFlorida.com</p>
<p>BENEFIT PAYMENTS —</p> <p>RETIRED PAYROLL — Handles benefit payments, contribution refunds, retiree/payee address changes, and insurance and tax deductions.</p>	<p>Toll-free: (888) 377-7687 Local: (850) 488-4742 Fax: (850) 410-2193 E-mail: retired@dms.MyFlorida.com</p>
<p>DROP TERMINATION — Handles termination of employment by DROP participants and processes DROP payout forms.</p>	<p>Toll-free: (877) 738-3767 Local: (850) 487-4856 Fax: (850) 410-2193 E-mail : drop_term@dms.MyFlorida.com</p>
<p>DISABILITY DETERMINATION — Handles questions about eligibility for disability benefits and processes disability forms.</p>	<p>Toll-free: (877) 738-3725 Local: (850) 488-2968 Fax: (850) 410-2198 E-mail : disability@dms.MyFlorida.com</p>
<p>SURVIVOR BENEFITS — Handles survivor and beneficiary claims upon member's death and processes beneficiary changes after retirement or end of DROP participation.</p>	<p>Toll-free: (877) 377-4347 Local: (850) 488-5207 Fax: (850) 410-2197 E-mail : survivor@dms.MyFlorida.com</p>
<p>ENROLLMENT & CONTRIBUTIONS —</p> <p>ENROLLMENT — Enrolls agencies and members in FRS, optional programs, and Social Security and processes pre-retirement beneficiary changes.</p>	<p>Toll-free: (877) 377-3675 Local: (850) 488-8837 Fax: (850) 410-2196 E-mail : enrollment@dms.MyFlorida.com</p>
<p>RESEARCH & EDUCATION — Analyzes proposed legislation, researches retirement issues, and produces publications and maintains Web site.</p>	<p>Toll-free: (877) 377-1737 Local: (850) 488-5706 Fax: (850) 921-0371 E-mail : rep@dms.MyFlorida.com</p>

